



Ultimate-Care Unlimited<sup>®</sup> is the ideal solution for small to mid-sized organizations that are more interested in running their **BUSINESSES**, than worrying about technology support.

Unlike traditional hour-based support programs, Ultimate-Care Unlimited delivers high-quality support for desktops and servers – **for a fixed monthly charge per PC and server**. Since Ultimate-Care Unlimited

is, well, unlimited, you no longer need to worry about the anticipated expenses and staff time wasted away resolving technology problems.

### Unlimited Service for a Limited Cost

For a fixed monthly charge, Ultimate-Care Unlimited delivers CATS's expert (and certified\*) technical support providing:

- Guardian 24x7 Proactive Monitoring\*\*
- Server Support
- Infrastructure Support
- Desktop Support
- Network Administration
- Help Desk Services
- Applications Support
- Peripheral Support

### Fixed monthly fees based on number of desktops and servers:

Number of PCs:	Price per PC:
1-10	\$79
11-20	\$69
21-50	\$59
>50	Call for Quote
Per Server	\$375 <i>(Discounts available for 3 or more servers.)</i>

### Sign up today:

## 1 - 2 - 3 - GO!

1. Contact a CATS representative for a free phone consultation and QA regarding program features and eligibility.† Call CATS at **1-866-370-8994** or go to our website ([www.CATSTechnology.com](http://www.CATSTechnology.com)) and select Ultimate-Care Unlimited.
2. Complete the CATS Ultimate-Care Unlimited E-Z Agreement (a plain language service agreement with a 30-day cancellation option). Terms and conditions apply.
3. Let us serve you. Toll free and on-line support available 24/7, 365.

\* CATS Technology Solutions Group is a Microsoft Gold Certified Partner, DELL Certified Partner, and SonicWALL Medallion Partner.

\*\* Includes: Server Monitoring, Performance monitoring, Network monitoring, Network security, Website monitoring, Email monitoring, Database monitoring, Application monitoring, Service monitoring, Asset tracking, Workstation monitoring, Reporting, Remote support solutions, Regulatory compliance.

† Program Eligibility: In order to qualify for Ultimate-Care Unlimited program pricing, clients must have valid warranties on hardware and all Custom Applications must have support agreements in place.